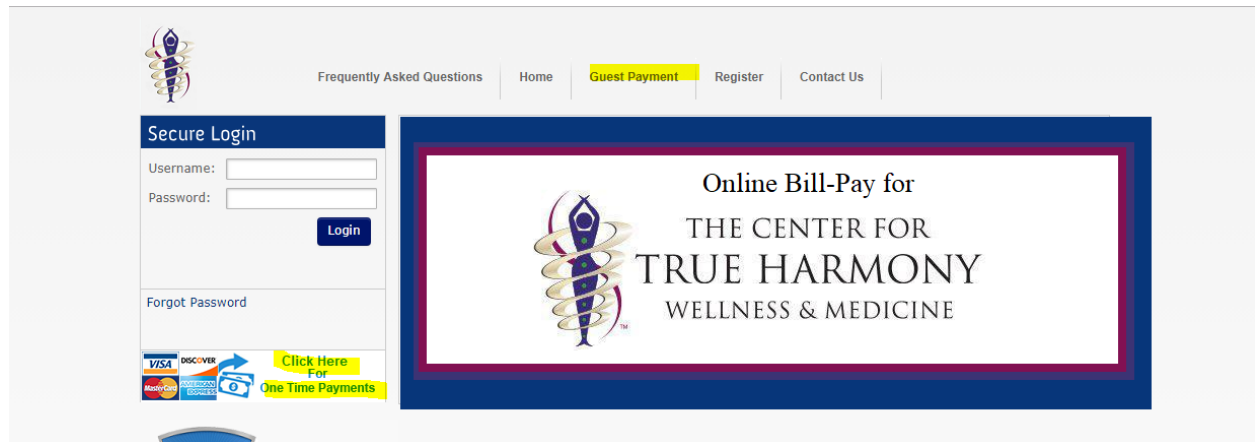


# Using the 'Guest Payment' Tab to Make a Payment

To make a payment using our 'Guest Payment' portal, navigate to our online bill payment page: [www.trueharmonywellness.com](http://www.trueharmonywellness.com) select the link to pay your bill online.



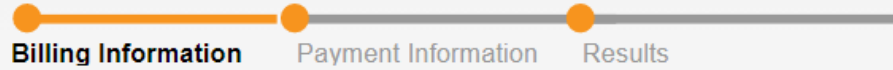
Select 'Guest Payments' on the top row. (For this method of payment, a user name and password is not required.) You can also select in the middle of the page on the left-hand side (Click Here for One Time Payments)

You will be redirected to the 'Make Payments' page. In order to make a payment, you must fill out the fields marked with an asterisk; the remaining fields are optional.

The Guarantor name does NOT need to match exactly to our records. However, the account number is required to match precisely for the payment to be credited to your account. The account number is located on the upper right hand side of your statement/invoice. The zip code will need to match the 'Billing Address' for your credit card in order for the credit card to be approved.

[Frequently Asked Questions](#)[Home](#)[Guest Payment](#)[Register](#)[Contact Us](#)

## Make Payment



### Billing Information

Please enter your billing information below.

* Name on Credit Card	<input type="text" value="Mom Minny Mouse"/>
* Patient Name	<input type="text" value="Minny Mouse"/>
Address 2	<input type="text" value="Po Box 12345"/>
City	<input type="text" value="My Town"/>
State	<input type="text" value="AZ"/>
Postal Code	<input type="text" value="12345-6789"/>
Phone	<input type="text" value="555-123-4567"/>
* Email	<input type="text" value="MinnyMouse@aol.com"/>
Invoice Number	<input type="text"/>
* Customer Account #	<input type="text" value="84351354684"/>
Comment	<input type="text"/>

### Transaction Amount

Comment	<input type="text"/>
* Amount To Pay	<input type="text" value="1.00"/>

Once all required fields have been completed, click 'Next' at the top of the page (not shown).

You will be redirected to the 'Make Payments' page. Use this page to input credit card information in order to complete the transaction.

## Make Payments

Billing Information

**Payment Information**

Results

Cancel

Previous

### Summary Review

Below is a summary of the payment you are about to make. Please review the information and confirm your billing information.

**2. Billing Information**  
**Name:** Momma Bear  
**Address:** 31-265 Reserve Dr  
Thousand Palms, CA 92276-6611  
**Phone:** 760 3430700

**Payment Amount**  
Sub Total: \$1.00  
Online Billpay Fee: \$0.04  
**\$1.04**  
**Payment Method:** Credit Card

Select the drop-down list beside 'Payment Method' in the bottom right side of the screen. Once the 'Credit Card' field is selected, a secure transaction vehicle will appear as a pop up screen. This screen is linked directly to the bank. Please note: your credit card information will not be shared and is only accessible to the processing bank.

Payment you are about to make. Please review the information and confirm your billing information.

**Payment Amount**  
Sub Total: \$1.00  
Online Billpay Fee: \$0.04  
**\$1.04**  
**Payment Method:** Credit Card

**COMODO SECURE** Online

1233331212200344

01 22

Cancel Save

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Enter the credit card number and select the expiration date from the drop down menus. (Note: this card information is being used for display purposes only.)

When the information matches the credit card to be used for payment, click 'Save' at the bottom of the pop up menu.

## Make Payments

Billing Information

**Payment Information**

Results

CancelPrevious

### Summary Review

Below is a summary of the payment you are about to make. Please review the information and confirm your billing information.

**2. Billing Information**  
**Name:** Mom Minny Mouse  
**Address:** PO Box 12345  
My Town, FL 12345  
**Phone:** 555-1212

**Payment Amount**  
Sub Total: \$1.00  
CC Fees: \$0.03  
**\$1.03**  
**Payment Method:** Credit Card  
Masked Account Number: Card ending with 9712  
**Pay Now**

Once saved, the pop-up menu will close and you will return to the 'Make Payment' page. This page will now display the last four numbers of the credit card in the 'Payment Method' section and will allow you to click 'Pay Now' on the right hand side of the screen.

Verify all information on the screen and click 'Pay Now' to complete the transaction.

## Make Payments

Billing Information

Payment Information

**Results**

Done

### Payment Succeeded

**Status:** Approved 272608  
**Reference Number:** 6-88997CE5-6460-4BA7-9A50-B1965D208430  
**Payment Date:** 5/31/2019  
**Paid By:** Mom Minny Mouse  
**Address:** PO Box 12345  
My Town, FL 12345  
**Payment Method:** Visa  
**Amount Paid:** \$1.03

Once the transaction is completed, you will be redirected to your receipt. This page notes that the transaction was 'Approved' and provides a reference number should you need to confirm this payment at a later date. We strongly recommend saving this information in a safe location.

You may click 'Done' in the upper right hand side of the screen to exit the 'Guest Payment' portal.

A confirmation email will be sent to the address provided with the billing information. This email serves to confirm receipt of payment and approval of the transaction. Please keep this receipt for your records.

Have questions or need additional assistance? Please call our billing department at (480) 539-6646